

Performance, practice, and connection

2026 MIDYEAR
UPDATE

Verified Elgin grant measures and Fox Lake quality developments through June.

MIDYEAR **Keeping performance at the center**

The 2026 sitewide clinical scorecards are still being consolidated. Until those outcome tables are finalized, teams are continuing the action plans drawn from the verified 2025 year-end results. This issue reports verified Q2 Dundee measures and the clinical-practice changes already underway at Fox Lake.

ELGIN PRIORITY Restore timely access, address financial barriers earlier, maintain retention, and strengthen measurement of Dundee-funded services and outreach.	FOX LAKE PRIORITY Maintain strong access and outcomes, improve survey participation, complete routine chart review, and expand counseling and group engagement.
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PERFORMANCE IMPROVEMENT **What we measure and why**

AREA	MEASURE	WHY IT MATTERS
Effectiveness	Toxicology screens negative for illicit opioids	Shows progress toward recovery stability. Goal: 70%.
Retention	Engagement beyond 90, 180, and 365 days	Shows whether people remain connected to care. Goals: 80%, 60%, and 50%.
Access	Admission within five days of requesting treatment	Shows whether people can enter care promptly. Goal: 50%.
Experience	Patient satisfaction on a four-point scale	Shows how patients rate services and improvement in quality of life. Goal: 3.0.
Business function	Discharges with an unpaid cash balance	Helps identify coverage, billing, and financial barriers. Goal: 25% or less.

NEXT OUTCOME UPDATE

The next sitewide scorecards should show whether Elgin access and discharge-balance actions are working and whether Fox Lake has sustained its strong year-end results.

Elgin grant performance

2026 MIDYEAR
UPDATE

Dundee Township Q2 activity through the Elgin program.

APRIL - JUNE Q2 Dundee scorecard

MEASURE	GOAL	RESULT	STATUS
Active Dundee Township patients	Track	46	Reported
New intakes during Q2	Track	7	Reported
Appointments / no-show rate	Track	453 / 9.5%	Reported
Residents receiving peer support	Q2 milestone: 15	8	Build enrollment
Peer treatment / counseling hours	Track	7.5 hours	Reported
Group-service hours	Track	6 hours	Reported
Naloxone kits distributed	Year goal: 500	65 in Q2	In progress

Source: Dundee Q2 2026 Blinded Aggregate workbook and 2026 work plan. This grant activity is specific to the Elgin program and Dundee Township residents.

Additional Q2 measures

CLINICAL DOCUMENTATION The quarter included four treatment plans and five continued-stay reviews.	HARM REDUCTION The team distributed 45 opioid test strips and 25 xylazine test strips, with six distribution hours and two outreach/training hours documented.
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What comes next for Elgin

- Increase peer-support enrollment toward the work-plan milestone.
- Continue naloxone, test-strip, training, and outreach activity.
- Improve documentation of direct-service hours and outcomes.
- Prepare for the \$45,000 Kane County opioid-response grant beginning October 1, 2026.

Fox Lake quality and engagement

2026 MIDYEAR
UPDATE

Counseling leadership, groups, patient resources, and stronger review practices.

FOX LAKE A growing group program

The Fox Lake group schedule expanded during the spring. Staff reported strong participation in the women-only group and created additional opportunities for patients to connect with counselors and peers.

GROUP	FACILITATOR	DAY	TIME
Women in Recovery	Janine	Wednesdays	11:00 AM - 1:00 PM
Finish Strong Friday	Mark	Fridays	10:30 AM - 11:30 AM
Saturday Mornings with Mike	Mike	Saturdays	6:30 AM - 7:30 AM
Last Wednesday each month: Women's Group therapeutic crafts, 10:30 AM - 1:00 PM			

FOX LAKE Quality practices strengthened

- Janine Schlosser was named Counseling Supervisor in June after demonstrating dependable clinical leadership.
- A short weekly clinical meeting was established to review high-risk situations, patient-care concerns, and clinic issues before the joint Elgin meeting.
- The team introduced an improved chart-audit tool, with work underway to align audit practices across both sites.
- The clinic added a clothing donation bin and book library; the food-pantry initiative remains in development as another response to patient needs.

LOCATION REMINDER

Dundee Township and Kane County grant activity in this issue belongs to the Elgin program. The group schedule, counseling leadership, clinical meetings, audit work, patient resources, and pantry planning belong to Fox Lake.

YOUR VOICE MATTERS

Questions, suggestions, or feedback are welcome. Speak with your counselor or contact our intake team at 224-908-3005 or 847-462-6099. Past issues and program information are available at themathersrecovery.com.